



PRESS RELEASE

Frankfurt, 12 December 2019

Lufthansa Group Airlines welcome around 10.4 million passengers on board in November 2019

- **Number of passengers decreases by 2.3 percent year-on-year**
- **Seat load factor increases by 2.1 percentage points to 80.2 percent**
- **Number of passengers at Frankfurt hub decreases by 5.9 percent**

In November 2019, the Lufthansa Group airlines welcomed around 10.4 million passengers on board. This shows a decrease of 2.3 percent compared to the previous year's month which was due to declining passenger numbers on flights within Europe (incl. domestic flights). The available seat kilometres were 1.4 percent lower than in the previous year. At the same time, sales increased by 1.3 percent. In addition as compared to November 2018, the seat load factor increased by 2.1 percentage points to 80.2 percent.

Cargo capacity increased by 2.3 percent year-on-year, while cargo sales decreased by 1.8 percent in revenue tonne-kilometre terms. As a result, the Cargo load factor showed a corresponding reduction, decreasing by 2.7 percentage points to 65.4 percent.

Network Airlines with around 8 million passengers

The Network Airlines including Lufthansa German Airlines, SWISS and Austrian Airlines carried around 8 million passengers in November – 0.8 percent less than in the prior-year period. While the number of passengers on flights operated by network airlines within Europe (incl. domestic flights) declined, the number of passengers on flights to and from Asia remained the same and increased from and to America, the Middle East and Africa.

Compared to the previous year, the available seat kilometres increased by 0.1 percent in November. The sales volume was up by 2.4 percent over the same period, with an increasing seat load factor by 1.9 percentage points to 80.5 percent.

Number of passengers at Frankfurt hub decreased by 5.9 percent

In November, the strongest passenger growth of the network airlines was recorded at the Lufthansa hub in Zurich with 6.0 percent. The number of passengers increased by 3.1 percent in Vienna and decreased by 2.3 percent in Munich and by 5.9 percent in Frankfurt. The offer in seat kilometres also changed

to varying degrees. In Munich the offer increased by 3.8 percent, in Vienna by 3.6 percent and in Zurich by 0.9 percent. In Frankfurt the offer decreased by 3.1 percent.

Lufthansa German Airlines transported around 5.3 million passengers in November, a 3.4 percent decrease compared to the same month last year. A 0.6 percent decrease in seat kilometres corresponds to a 1.1 percent increase in sales. The seat load factor rose by 1.4 percentage points year-on-year to 80.2 per cent.

Eurowings with around 2.5 million passengers

Eurowings (including Brussels Airlines) carried around 2.5 million passengers in November. Among this total, around 2.3 million passengers were on short-haul flights and 250,000 flew on long-haul flights. This corresponds to a decrease of 7.7 percent on short-haul routes and an increase of 2.2 percent on long-haul routes compared with the previous year. A 8.1 percent decline in supply in November was offset by a 4.3 percent decline in sales, resulting in a seat load factor of 78.7 percent, which is 3.1 percentage points higher.

In November, the number of seat-kilometres offered on short-haul routes decreased by 11.0 percent, the number of seat-kilometres sold declined by 4.6 percent over the same period. As a result, the seat load factor on these flights was with 78.1 percent 5.3 percentage points higher than in November 2018. On long-haul flights, the seat load factor decreased by 0.7 percentage points to 79.6 percent over the same period. The 3.2 percent decrease in capacity was offset by a 4.0 percent decrease in sales.

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Lufthansa Group

		Month	yoy	Cumulative	yoy
Total Lufthansa Group Airlines	Passengers in 1,000	10,351	-2.3%	135,329	+2.5%
	Available seat-kilometers (m)	26,804	-1.4%	332,977	+3.1%
	Revenue seat-kilometers (m)	21,508	+1.3%	274,983	+4.2%
	Passenger load-factor (%)	80.2	+2.1pts.	82.6	+0.9pts.
	Available Cargo tonne-kilometers (m)	1,432	+2.3%	16,026	+6.8%
	Revenue Cargo tonne-kilometers (m)	937	-1.8%	9,799	-2.0%
	Cargo load-factor (%)	65.4	-2.7pts.	61.1	-5.5pts.
	Number of flights	87,496	-5.8%	1,094,017	+1.6%
Lufthansa German Airlines*	Passengers in 1,000	5,270	-3.4%	66,411	+2.1%
	Available seat-kilometers (m)	15,498	-0.6%	189,065	+3.8%
	Revenue seat-kilometers (m)	12,425	+1.1%	155,789	+4.8%
	Passenger load-factor (%)	80.2	+1.4pts.	82.4	+0.8pts.
	Number of flights	43,430	-5.3%	520,970	+1.6%
thereof Hub FRA	Passengers in 1,000	3,143	-5.9%	40,416	+0.5%
	Available seat-kilometers (m)	10,423	-3.1%	128,611	+0.9%
	Revenue seat-kilometers (m)	8,422	-1.3%	106,537	+2.2%
	Passenger load-factor (%)	80.8	+1.5pts.	82.8	+1.1pts.
	Number of flights	23,764	-8.2%	289,777	-1.2%
thereof Hub MUC	Passengers in 1,000	1,988	-2.3%	24,387	+2.5%
	Available seat-kilometers (m)	4,967	+3.8%	59,290	+9.8%
	Revenue seat-kilometers (m)	3,937	+5.6%	48,475	+10.3%
	Passenger load-factor (%)	79.3	+1.4pts.	81.8	+0.4pts.
	Number of flights	17,236	-9.0%	205,915	-0.3%
SWISS	Passengers in 1,000	1,543	+6.0%	19,999	+5.7%
	Available seat-kilometers (m)	4,921	+0.9%	58,201	+5.0%
	Revenue seat-kilometers (m)	4,071	+5.3%	48,868	+5.9%
	Passenger load-factor (%)	82.7	+3.5pts.	84.0	+0.7pts.
	Number of flights	12,144	-0.6%	154,696	+5.3%
Austrian Airlines	Passengers in 1,000	1,075	+3.1%	13,661	+5.2%
	Available seat-kilometers (m)	2,011	+3.6%	26,511	+2.9%
	Revenue seat-kilometers (m)	1,569	+5.9%	21,494	+4.8%
	Passenger load-factor (%)	78.0	+1.7pts.	81.1	+1.5pts.
	Number of flights	10,631	-1.4%	129,361	+3.1%
Total Network Airlines**	Passengers in 1,000	7,841	-0.8%	99,525	+3.3%
	Available seat-kilometers (m)	22,400	+0.1%	273,444	+4.0%
	Revenue seat-kilometers (m)	18,043	+2.4%	225,891	+5.1%
	Passenger load-factor (%)	80.5	+1.9pts.	82.6	+0.9pts.
	Number of flights	65,507	-3.9%	797,466	+2.6%

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines

** Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines

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Total Eurowings*	Passengers in 1,000	2,510	-6.8%	35,804	+0.3%
	Available seat-kilometers (m)	4,404	-8.1%	59,533	-0.5%
	Revenue seat-kilometers (m)	3,465	-4.3%	49,091	+0.6%
	Passenger load-factor (%)	78.7	+3.1pts.	82.5	+0.9pts.
	Number of flights	21,989	-11.0%	296,551	-1.0%

* Incl. Eurowings and Brussels Airlines

Network Airlines & Cargo*

By region		Month	yoy	Cumulative	yoy
Europe	Passengers in 1,000	5,949	-1.4%	76,162	+2.8%
	Available seat-kilometers (m)	6,312	-1.8%	81,218	+4.3%
	Revenue seat-kilometers (m)	4,694	+1.0%	62,920	+4.0%
	Passenger load-factor (%)	74.4	+2.1pts.	77.5	-0.2pts.
	Available Cargo tonne-kilometers (m)	67	-2.0%	788	+14.0%
	Revenue Cargo tonne-kilometers (m)	32	+2.1%	320	+2.2%
	Cargo load-factor (%)	47.3	+1.9pts.	40.6	-4.7pts.
America (North und South)	Passengers in 1,000	876	+0.6%	11,394	+3.4%
	Available seat-kilometers (m)	8,194	+1.4%	102,555	+3.0%
	Revenue seat-kilometers (m)	6,840	+2.7%	87,568	+4.8%
	Passenger load-factor (%)	83.5	+1.0pts.	85.4	+1.5pts.
	Available Cargo tonne-kilometers (m)	651	+3.9%	7,464	+8.2%
	Revenue Cargo tonne-kilometers (m)	409	-2.4%	4,364	-0.5%
	Cargo load-factor (%)	62.9	-4.1pts.	58.5	-5.2pts.
Asia/Pacific	Passengers in 1,000	549	+0.0%	6,799	+4.1%
	Available seat-kilometers (m)	5,413	-0.6%	64,582	+3.5%
	Revenue seat-kilometers (m)	4,545	+2.9%	55,128	+4.6%
	Passenger load-factor (%)	84.0	+2.9pts.	85.4	+0.9pts.
	Available Cargo tonne-kilometers (m)	577	+1.1%	6,300	+2.0%
	Revenue Cargo tonne-kilometers (m)	416	-1.7%	4,294	-7.1%
	Cargo load-factor (%)	72.1	-2.1pts.	68.2	-6.6pts.
Middle East/ Africa	Passengers in 1,000	468	+3.2%	5,171	+9.5%
	Available seat-kilometers (m)	2,481	+2.1%	25,090	+8.5%
	Revenue seat-kilometers (m)	1,964	+3.9%	20,275	+10.9%
	Passenger load-factor (%)	79.1	+1.4pts.	80.8	+1.7pts.
	Available Cargo tonne-kilometers (m)	137	+2.1%	1,474	+19.3%
	Revenue Cargo tonne-kilometers (m)	80	-0.1%	821	+20.9%
	Cargo load-factor (%)	58.3	-1.3pts.	55.7	+0.7pts.

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines, Lufthansa Cargo

Eurowings*

		Month	yoy	Cumulative	yoy
Short-haul	Passengers in 1,000	2,257	-7.7%	32,802	+0.2%
	Available seat-kilometers (m)	2,654	-11.0%	39,538	+0.0%
	Revenue seat-kilometers (m)	2,071	-4.6%	32,507	+1.1%
	Passenger load-factor (%)	78.1	+5.3pts.	82.2	+0.9pts.
Long-haul	Passengers in 1,000	253	+2.2%	3,002	+2.5%
	Available seat-kilometers (m)	1,750	-3.2%	19,996	-1.6%
	Revenue seat-kilometers (m)	1,393	-4.0%	16,584	-0.3%
	Passenger load-factor (%)	79.6	-0.7pts.	82.9	+1.1pts.

* Incl. Eurowings and Brussels Airlines

Additional references

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