



RESS RELEASE

Frankfurt, 13 January 2020

Lufthansa Group Airlines welcome more than 145 million passengers on board in 2019

- **Number of passengers increased by 2.3 percent in 2019**
- **Network airlines continue moderate growth**
- **Seat load factor increases year-on-year to 82.5 percent**

In 2019, the airlines of the Lufthansa Group carried a total of 145 million passengers on board. This represents an increase of 2.3 percent compared to the previous year. With around 1.2 million flights the seat load factor amounted 82.5 percent. This represents an increase of 1.0 percentage points. Both figures thus exceed the record figures of the previous year.

The network airlines recorded an increase in the number of passengers in 2019, in particular at the hubs in Zurich (+5.7%), Vienna (+5.1%) and Munich (+2.5%). The number of passengers at the Frankfurt hub grew by 0.4 percent in 2019.

In December, the freight capacity was 0.3 percent higher than in the previous year and the tonne-kilometres sold declined by 3.6 percent. This results in a payload factor of 63.9 per cent, which is 2.6 percentage points lower. In 2019, total freight capacity was 6.3 percent higher than in the previous year. At the same time, sales decreased by 2.1 percent in this period. At 61.4 percent, the load factor was 5.3 percentage points lower than in the previous year.

In December 2019, the airlines of the Lufthansa Group welcomed around 10 million passengers on board their aircraft. This corresponds to a decrease of 0.3 per cent over the same month last year. The number of seat kilometres offered was 0.3 percent up on the previous year, while sales increased by 3.3 per cent. This results in a seat load factor of 81.0 percent, 2.4 percentage points higher than in December 2018.

Network Airlines

The network airlines Lufthansa, SWISS and Austrian Airlines carried a total of some 7.5 million passengers in December, 2.5 per cent more than in the same month last year. The number of seat-kilometres offered in December was 2.9 percent up on the same month last year. Sales in seat kilometres rose by 6.3 percent in the same period. The seat load factor increased by 2.6 percentage points to 81.3 percent.

The number of passengers in December rose by 4.9% at the Zurich hub, by 4.4% in Vienna and by 2.0% in Munich. In Frankfurt, the number of passengers declined by 1.3% in the same period.

In total, the network airlines carried around 107 million passengers last year, 3.2 percent more than in the same period last year. The seat load factor for network airlines rose by 1.0 percentage points to 82.5 percent during this period.

Eurowings

In point-to-point traffic, the Lufthansa Group carried 2.4 million passengers with the airlines Eurowings (including Germanwings) and Brussels Airlines in December, of which around 2.2 million on short-haul flights and 258,000 on long-haul flights. This represents a decrease of 7.9 percent over the previous year. The 11.3 percent decrease in the number of flights on offer in December was offset by a 10.1 per cent decrease in sales. At 79.1 percent, the seat load factor was 1.0 percentage points higher than in the same month last year.

On short-haul routes, the number of seat-kilometres offered was decreased by 9.6 percent in December, while the number of seat-kilometres sold decreased by 5.7 percent over the same period. At 77.5 percent, the seat load factor was 3.2 percentage points higher than in the same month last year. On long-haul routes, the seat load factor decreased by 1.8 percentage points to 83.1 percent over the same period. The 13.5 percent decrease in capacity was offset by a 15.4 percent decrease in sales.

In 2019, the Eurowings Group carried a total of around 28.1 million passengers, 1.4 percent less than in the previous year. At 82.6 percent, the seat load factor during this period was 1.2 percentage points higher than in the previous year.

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Lufthansa Group

		Month	yoy	Cumulative	yoy
Total Lufthansa Group Airlines	Passengers in 1,000	9,861	-0.3%	145,190	+2.3%
	Available seat-kilometers (m)	26,589	+0.3%	359,567	+2.9%
	Revenue seat-kilometers (m)	21,528	+3.3%	296,511	+4.2%
	Passenger load-factor (%)	81.0	+2.4pts.	82.5	+1.0pts.
	Available Cargo tonne-kilometers (m)	1,352	+0.3%	17,378	+6.3%
	Revenue Cargo tonne-kilometers (m)	865	-3.6%	10,664	-2.1%
	Cargo load-factor (%)	63.9	-2.6pts.	61.4	-5.3pts.
	Number of flights	83,298	-3.7%	1,177,315	+1.2%
Lufthansa German Airlines*	Passengers in 1,000	4,896	+0.9%	71,307	+2.0%
	Available seat-kilometers (m)	15,136	+3.7%	204,202	+3.8%
	Revenue seat-kilometers (m)	12,296	+7.4%	168,085	+5.0%
	Passenger load-factor (%)	81.2	+2.8pts.	82.3	+1.0pts.
	Number of flights	40,540	-2.8%	561,510	+1.2%
thereof Hub FRA	Passengers in 1,000	2,950	-1.3%	43,366	+0.4%
	Available seat-kilometers (m)	10,197	+0.8%	138,809	+0.9%
	Revenue seat-kilometers (m)	8,370	+4.1%	114,907	+2.4%
	Passenger load-factor (%)	82.1	+2.6pts.	82.8	+1.2pts.
	Number of flights	22,133	-5.5%	311,912	-1.5%
thereof Hub MUC	Passengers in 1,000	1,840	+2.0%	26,227	+2.5%
	Available seat-kilometers (m)	4,843	+9.1%	64,133	+9.7%
	Revenue seat-kilometers (m)	3,876	+14.6%	52,351	+10.6%
	Passenger load-factor (%)	80.0	+3.8pts.	81.6	+0.7pts.
	Number of flights	16,638	-4.1%	222,977	-0.4%
SWISS	Passengers in 1,000	1,591	+4.9%	21,591	+5.7%
	Available seat-kilometers (m)	5,123	+0.2%	63,325	+4.6%
	Revenue seat-kilometers (m)	4,252	+2.8%	53,120	+5.6%
	Passenger load-factor (%)	83.0	+2.1pts.	83.9	+0.8pts.
	Number of flights	12,423	-1.6%	167,119	+4.8%
Austrian Airlines	Passengers in 1,000	990	+4.4%	14,651	+5.1%
	Available seat-kilometers (m)	1,999	+3.2%	28,510	+2.9%
	Revenue seat-kilometers (m)	1,556	+6.9%	23,050	+4.9%
	Passenger load-factor (%)	77.8	+2.7pts.	80.8	+1.6pts.
	Number of flights	9,869	+0.9%	139,230	+2.9%
Total Network Airlines**	Passengers in 1,000	7,452	+2.5%	106,978	+3.2%
	Available seat-kilometers (m)	22,242	+2.9%	295,687	+3.9%
	Revenue seat-kilometers (m)	18,091	+6.3%	243,982	+5.2%
	Passenger load-factor (%)	81.3	+2.6pts.	82.5	+1.0pts.
	Number of flights	62,422	-1.6%	859,888	+2.3%

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines

** Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines

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10 January 2019

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Total Eurowings*	Passengers in 1,000	2,408	-7.9%	38,212	-0.2%
	Available seat-kilometers (m)	4,347	-11.3%	63,880	-1.3%
	Revenue seat-kilometers (m)	3,437	-10.1%	52,529	-0.2%
	Passenger load-factor (%)	79.1	+1.0pts.	82.2	+1.0pts.
	Number of flights	20,876	-9.3%	317,427	-1.6%

* Incl. Eurowings and Brussels Airlines

Network Airlines & Cargo*

By region		Month	yoy	Cumulative	yoy
Europe	Passengers in 1,000	5,512	+1.5%	81,674	+2.7%
	Available seat-kilometers (m)	6,030	-1.2%	87,248	+3.9%
	Revenue seat-kilometers (m)	4,328	+1.6%	67,248	+3.9%
	Passenger load-factor (%)	71.8	+2.0pts.	77.1	+0.0pts.
	Available Cargo tonne-kilometers (m)	63	+1.2%	851	+12.9%
	Revenue Cargo tonne-kilometers (m)	32	+6.2%	351	+2.6%
	Cargo load-factor (%)	50.0	+2.4pts.	41.3	-4.2pts.
America (North und South)	Passengers in 1,000	952	+9.0%	12,346	+3.8%
	Available seat-kilometers (m)	8,515	+7.2%	111,070	+3.3%
	Revenue seat-kilometers (m)	7,422	+11.1%	94,990	+5.3%
	Passenger load-factor (%)	87.2	+3.1pts.	85.5	+1.6pts.
	Available Cargo tonne-kilometers (m)	617	-0.5%	8,082	+7.5%
	Revenue Cargo tonne-kilometers (m)	372	-8.8%	4,736	-1.2%
	Cargo load-factor (%)	60.2	-5.5pts.	58.6	-5.2pts.
Asia/Pacific	Passengers in 1,000	527	+1.7%	7,325	+3.9%
	Available seat-kilometers (m)	5,215	+1.5%	69,796	+3.4%
	Revenue seat-kilometers (m)	4,377	+4.8%	59,505	+4.6%
	Passenger load-factor (%)	83.9	+2.7pts.	85.3	+1.0pts.
	Available Cargo tonne-kilometers (m)	532	-0.9%	6,832	+1.7%
	Revenue Cargo tonne-kilometers (m)	383	-2.0%	4,677	-6.7%
	Cargo load-factor (%)	72.1	-0.8pts.	68.5	-6.2pts.
Middle East/ Africa	Passengers in 1,000	462	+3.0%	5,633	+9.0%
	Available seat-kilometers (m)	2,482	+1.8%	27,572	+7.9%
	Revenue seat-kilometers (m)	1,964	+3.1%	22,239	+10.1%
	Passenger load-factor (%)	79.1	+0.9pts.	80.7	+1.6pts.
	Available Cargo tonne-kilometers (m)	139	+9.3%	1,614	+18.4%
	Revenue Cargo tonne-kilometers (m)	78	+14.4%	899	+20.3%
	Cargo load-factor (%)	55.8	+2.5pts.	55.7	+0.9pts.

* Lufthansa German Airlines incl. Hub FRA, Hub MUC & regional airlines, SWISS incl. Edelweiss Air, Austrian Airlines, Lufthansa Cargo

Eurowings*

		Month	yoy	Cumulative	yoy
Short-haul	Passengers in 1,000	2,150	-7.5%	34,953	-0.4%
	Available seat-kilometers (m)	2,550	-9.6%	42,088	-0.6%
	Revenue seat-kilometers (m)	1,977	-5.7%	34,484	+0.7%
	Passenger load-factor (%)	77.5	+3.2pts.	81.9	+1.1pts.
Long-haul	Passengers in 1,000	258	-10.8%	3,260	+1.3%
	Available seat-kilometers (m)	1,797	-13.5%	21,792	-2.7%
	Revenue seat-kilometers (m)	1,460	-15.4%	18,044	-1.7%
	Passenger load-factor (%)	81.3	-1.8pts.	82.8	+0.8pts.

* Incl. Eurowings and Brussels Airlines

Additional references

In line with evolving market practices, Lufthansa Group will no longer disclose monthly traffic data from January 2020. Traffic data will be reported as part of the quarterly results releases instead.