



PRESS RELEASE

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Lufthansa Group Airlines Win Four Airline “Oscars”

- **Lufthansa, SWISS and Austrian Airlines honored with a total of four Skytrax World Airline Awards this year**
- **Nearly 20 million passengers ranked the Lufthansa Group Hub Airlines as among the best airlines in the world**

Lufthansa was chosen as “Best Airline in Europe” and “Best Western European Airline” for the third straight year by Skytrax, a market research institute specializing in aviation. The award was presented at a Skytrax ceremony held within the context of the Le Bourget aviation and aerospace exhibition in Paris. SWISS and Austrian Airlines also achieved successes with Skytrax.

Austrian received the Skytrax award for its Premium Economy Class catering- “Best Premium Economy Class On Board Catering” and Swiss with “The World’s Best First Class Lounge” for their outstanding SWISS Lounge in Zurich. Skytrax surveyed some 20 million passengers from over 160 countries worldwide.

“To be given four awards by our customers is both an honor and an incentive. In particular, our colleagues in the cabin, cockpit and on the ground can be very proud of this. They are the ones who keep our premium promise day after day,” said Harry Hohmeister, Member of the Executive Board and Chief Commercial Officer Network Airlines of Lufthansa Group AG.

Product offensive

The Lufthansa Group continues to consistently focus on innovation. Lufthansa, SWISS and Austrian have launched the biggest product initiative in their history and are investing a further 2.5 billion euros in new seats in all classes, a significantly larger lounge offering and the expansion of digital services. The aim is to provide customers with an even more personalized service.

About Skytrax

The market research institute, Skytrax, carried out the survey designed to evaluate the offerings on board and the services provided by the airlines at the airports. Skytrax has been implementing the annual poll of passengers since 1999. All detailed results of the World Airline Awards can be found at www.worldairlineawards.com.

Datum/Date
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Seite/Page
2

Media Relations

Lufthansa Group
Corporate Communications, The Americas
Tal Muscal / Christina Semmel
Tel: +1 516-296-9474
americaspr@dlh.de

<http://newsroom.lufthansagroup.com/>
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