LUFTHANSA GROUP



PRESS RELEASE

East Meadow, 13. November 2019

Lufthansa Group invests in Boston market with new Austrian Airlines Boston - Vienna service; first nonstop flight from **Boston's Logan Airport to Vienna**

- New route debuts March 29, 2020
- Austrian Airlines to join Lufthansa and SWISS at Boston Logan International Airport, giving New England travelers access to all Lufthansa Group main hub airlines in 2020
- Summer to bring major capacity increase in Boston with introduction of Lufthansa A380 on Munich route

Great news for Lufthansa Group customers in the Boston area— for the very first time in Boston's history, there will be nonstop flights to Vienna! Austrian Airlines will begin non-stop flight service from Boston to Vienna starting on March 29, 2020. Austria's home carrier will fly a Boeing 767-300ER equipped with 211 seats on this new route. Austrian Airlines flight 92 will depart Boston Logan International Airport at 6:52pm and arrive in Vienna at 8:25am the following day. Austrian Airlines flight 91 will depart Vienna International Airport at 1:25pm and arrive in Boston at 4:30pm (all times local). Initially, Austrian will operate four weekly flights between the New England metropolis and Vienna hub, increasing to six frequencies per week as of mid-April.

With Austrian's new gateway in Boston, Lufthansa Group's main hub airlines, which includes Lufthansa and SWISS, are fully represented in this region. Furthermore, the new service links Boston's many academic institutions, theater & arts communities and various hi-tech industries with Vienna (Austrian's home market), as well as offers key connections throughout Central Europe, the Middle East and Asia.

"The U.S. market is integral to our success, and we're excited that 2020 will bring all three of Lufthansa Group's main hub airlines to Boston Logan with the launch of Austrian Airlines' new service to Vienna in March," said Frank Naeve, Vice President of Sales, The Americas, Lufthansa Group. "Austrian Airlines is the only airline in the world to provide the personalized service that exudes that special 'Austrian touch.' Bostonians will soon be able to experience Austrian's premium onboard products, high-end culinary options and the warm, friendly hospitality for which Austria is known."

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Austrian Airlines' Onboard Experience

Austrians' Boeing 767-300ER aircraft has a three class configuration consisting of 25 Business Class, 18 Premium Economy Class and 167 Economy Class seats. The airline's Business Class cabin features an elegant design with state-of-the-art seats that turn into nearly 6.5 feet-long, full flat beds. Another highlight for Business Class passengers is the airline's unique "Flying Chef" program where regional and international gourmet delicacies are prepared on-board by professional chefs. Travelers also benefit from the insight of trained sommeliers ready to recommend wines that complement the menu during their flight. Additionally, Business Class passengers, while onboard, can savor a wide array of coffees provided through Austrian Airlines' Original Viennese Coffee House Service. Guests can choose from ten Viennese coffee specialties by the Austrian premium coffee company, Julius Meinl.

Austrian's Premium Economy Class provides passengers with a generous amount of legroom based on seat spacing of up to 38 inches. Additional footrests are designed to take the strain off passengers' legs during a long flight and the central armrest, with foldout table between the seats and a personal, broad armrest for every guest, enables greater privacy and more room on the side. Furthermore, every seat is equipped with its own power outlet and USB port.

Vienna and Vienna Airport

One of the great European capitals, Vienna was for centuries the stomping ground for the Habsburg rulers of the Austro-Hungarian Empire. The empire is long gone, but reminders have been carefully preserved. Past artistic glories live on, thanks to the cultural legacy of the many artistic geniuses nourished here—including Mozart, Beethoven, Schubert, Strauss, and Gustav Klimt. Today's visitors discover a city with a special grace and a cohesive architectural character that sets it so memorably apart from other European cities. These days, travelers enjoy touring the city's imperial palaces, dining on exemplary cuisine and relaxing in charming coffee houses that are famous for their relaxed atmosphere, as well as a variety of delightful desserts.

Vienna International Airport, due to its location in the heart of Europe and close to many different destinations, is the leading flight hub in Central and Eastern Europe. In 2012, the new Austrian Star Alliance Terminal debuted. The terminal, with modern architecture and views of aircraft standing on the apron outside, is home to Austrian Airlines, Lufthansa and SWISS, and their partners in the Star Alliance. The terminal features short and comfortable transfer routes- the airport's minimum transfer time of 25 minutes is unique among the world's hubs, and is of special value to the passengers transferring at Vienna Airport. The short times are the product of the 3-story approach, in which transit passengers make their way between floors

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and not, as is the case in many other airports, among terminals. After having checked in and passed through the central security control, passengers arrive at the pier, which has a large number of shops and restaurants, along with six Austrian Lounges featuring modern furnishing and Austrian-style hospitality and comfort.

Further Lufthansa Group Capacity Expansion in the Boston Market

Capacity in the New England market will be further expanded in the summer 2020 season with the introduction of Lufthansa's Airbus A380 on its Boston - Munich route. The aircraft boasts a total of 509 seats in a four-class configuration. The First Class cabin, with just eight generously proportioned seats, offers the ultimate in comfort and technical innovation for an enhanced travel experience. An awardwinning Business Class boasts a seat with a full-flat, horizontal sleeping surface measuring 6.5 feet in length. The seat, which at the push of a button, converts to a comfortable bed, offers exceptional comfort as a flat bed or as an upright or reclining seat, with its intuitive adjustments, additional storage space and enhanced entertainment system. The Economy Class cabin on Lufthansa's A380 provides an unprecedented level of passenger comfort with individual in-seat video screens, an optimized ergonomic seat design and slimmer seat back resulting in two more inches of personal space per passenger. Since 2010, the Airbus A380 has been one of Lufthansa's flagship aircraft, with a fleet of 14. The Airbus A380 is the world's largest commercial aircraft - 78 feet high and almost 239 feet long.

The New Service in Brief

Route	Flight number	Flight days	Departure - Arrival (local times)
Vienna - Boston	OS 91	Daily except Monday	1:25 pm - 4:30 pm
Boston - Vienna	OS 92	Daily except Monday	6:15 pm - 8:25 am (+1)

Media Relations

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