

PRESS RELEASE

New York, 27 July 2020

Lufthansa returns to New York's John F. Kennedy International Airport with flights to and from Frankfurt

JFK service begins with five weekly flights on Frankfurt route; ramping up to daily flights for remainder of summer schedule

Newly introduced fast PCR Corona tests at Frankfurt Airport allow passengers able to enter Germany under EU criteria avoid a 2-week quarantine

Customers must acquaint themselves with the latest European Union entry criteria

The Lufthansa Group continues to ramp up its services to the United States, resuming flights to its key, global gateways. Today, Monday, July 27, the Group's flagship carrier, Lufthansa, resumes service to New York's JFK, operating five weekly flights to and from the airline's largest hub in Frankfurt, Germany. Lufthansa is continuing to meet the demand of its loyal customers throughout the United States and is now connecting the metropolitan New York region to its growing network of international destinations that are slowly easing travel restrictions.

The resumed route will operate out of New York's JFK on Mondays, Wednesdays, Fridays, Saturdays and Sundays, using an Airbus A330-300 with a three-class configuration of Business, Premium Economy and Economy classes. Initially, flights will operate five times per week from July27 through August 30. Beginning August 31 until October 24, the end of the summer schedule, the flights increase to one daily flight each week.

"The Lufthansa Group is committed to connecting passengers and serving as a bridge between the continents. With New York being our very first long-haul flight 65 years ago, in 1955, we are especially excited to resume this service for our New York-based customers as we expand our network connections for the benefit of all travelers in this global city," said Larry Ryan, senior director of sales, USA for the Lufthansa Group.

By the end of October, over 70 percent of the originally planned long-haul routes will be operated by the Group carriers. Additionally, 90 percent of all originally planned short- and medium-haul destinations will be served again. Specifically, the New York metro area has been serviced by the Lufthansa Group throughout

Datum/Date 27 July 2020 Seite/Page

the entire pandemic. SWISS offered seamless service with flights to and from Newark Liberty International Airport to Zurich, and is currently serving JFK five times per week. Austrian Airlines is also flying five times weekly, round-trip, to and from Newark to Vienna. Brussels Airlines plans to resume flights to JFK at the end of the summer.

Throughout the summer months, Lufthansa is adding important connections for its New York-area customers traveling to Europe, the Middle East, Africa and India. These include flights within Germany, as well as to other countries including Austria, France, Greece, Italy, Israel, Poland, Portugal, Spain, Switzerland and the UAE.

More than 2,000 weekly flights to over 130 destinations worldwide will be operated by the Lufthansa Group carriers in the remaining months of the summer season.

"As the world gradually begins to open up, the desire to travel has increased and there is an ever-growing necessity to see family and friends, as well as conduct important business trips. Lufthansa is continually evaluating additional connections globally," added Ryan.

Fast PCR Corona test now available at Frankfurt Airport

With the ease and safety of travel always top of mind, Lufthansa has partnered with Centogene (one of the largest genetic biotech companies worldwide), to offer fast PCR Corona tests. The test, certified by the relevant health authorities in Germany, only requires a throat swab and provides results within four to five hours. The test results are delivered via an app link. If the result is negative, then passengers allowed to enter Germany avoid the 14-day quarantine regulation that is required when traveling from certain countries. More information on which countries this applies to is available at the Robert-Koch-Institute at: https://www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/Risikogebiete_neu.html

Customers in Frankfurt are required to register for the test in advance either online (www.centogene.com/corona) or directly at the test center. Payment information is also available through this website. To ensure a smooth process, it is recommended to have the PCR corona test conducted one day before departure from Frankfurt airport or right after arrival. Tests are then evaluated in a certified laboratory at the airport. This testing facility is open from Monday to Friday between 9am and 7pm and on Saturdays and Sundays between 9am and 5pm.

Datum/Date 27 July 2020 Seite/Page

Lufthansa recommends that customers should always proactively inform themselves about the current entry and quarantine regulations of their respective destinations when planning a trip, especially ahead of booking flights to the European Union. New travel guidelines that affect US citizens have been issued by the EU and can be found here.

Aircraft Built for Clean Air

All Lufthansa Group aircraft are equipped with the highest quality specialized air filters, which guarantee air quality akin to a clinical operating room. The recirculated air - which reflects approximately 40 percent of in-cabin air - is filtered, removing 99% of contaminants such as dust, bacteria and viruses. The rest is added as fresh air from outside the aircraft. Airflow within the aircraft is also expertly designed to mirror the laminar airflow of an operating room, moving at the same speed and in the same direction with no or minimal crossover of air streams.

Lufthansa Group's Hygiene Protocols

For Lufthansa Group, safety and travel has always gone hand-in-hand, with the utmost importance placed on the safety and security of passengers and crew. Lufthansa continues to follow its stringent hygiene guidelines and practices, and has extensive protocols for disinfecting the entire aircraft in order to ensure that the on-board experience protects the health of passengers.

The airlines of the Lufthansa Group required that all passengers wear a facial mouth/nose covering for use while on board their flights. Furthermore, it was recommended that passengers wear this protective covering throughout their entire journey, for example, at the airport before and after the flight, and whenever the required minimum social distance cannot be guaranteed without restriction. All Lufthansa Group flight attendants in direct contact with customers are also required to wear a corresponding mask. While new facial covering regulations coupled with in-flight air filtration systems properly protect travelers, seats will be allocated as far apart as possible throughout the cabin whenever possible.

For more information on safety and hygiene measures at Lufthansa, please visit https://www.lufthansa.com/sg/en/travelling-and-corona

Media Relations

Lufthansa Group Corporate Communications, The Americas Tal Muscal / tal.muscal@dlh.de / +1 917 385 4069 Christina Semmel / christina.semmel@dlh.de / +1 631-839-5231



Datum/Date 27 July 2020 Seite/Page

Follow us on Twitter: @lufthansaNews