

PRESS RELEASE

New York

SWISS renews travel connection between Miami and Zurich

- Route resumes with three weekly flights via A340-300 aircraft**
- Customers must acquaint themselves with EU entry regulations before traveling**
- Further expansion of leisure destinations continues at Lufthansa Group**

Aug. 4, 2020: Swiss International Air Lines continues to bolster services by resuming flights to key international gateways around the world. Today, travelers from Miami have a direct connection to Zurich, and beyond, with the reinstatement of SWISS flights between Miami International Airport (MIA) and Zurich.

Beginning today, SWISS flights between Miami International Airport (MIA) and Zurich resumes with three weekly flights, departing out of Miami on Tuesdays, Thursdays and Saturdays. The aircraft assigned to the route is an A340-300 offering First, Business and Economy Class seats. This marks Lufthansa Group's second route reinstatement for the Miami market, opening on the heels of Lufthansa's resumption of service to Frankfurt on July 14.

More than 2,100 weekly flights to over 130 destinations worldwide will be operated by the Lufthansa Group carriers in the remaining months of the summer season. By the end of October, over 70 percent of the originally planned long-haul routes will be operated by the Group carriers and 90 percent of originally planned short- and medium-haul destinations will be served again. For SWISS, specifically, in addition to Miami, the air carrier has also reinstated its services to Montreal (Canada), São Paulo (Brazil), Shanghai (China) and Tel Aviv (Israel). The SWISS Zurich long-haul network will thus comprise 11 destinations in August, which is set to rise to 17 by October. As well as resuming service to more network destinations, the airline will intensify its frequencies on routes already restored in both its short-haul and long-haul networks.

Flexible rebooking option

Anyone booking a flight in the next few weeks can do so with confidence. Passengers who wish to change their travel date can make a one-time, toll-free rebooking for the same route and the same class of travel. This rule applies to tickets booked up to and including Aug. 31, 2020 and with a confirmed travel date up to and including April 30, 2021. The rebooking must be made before the originally planned start of travel.

Aircraft Built for Clean Air

All Lufthansa Group aircraft are equipped with the highest quality specialized air filters, which guarantee air quality akin to a clinical operating room. The recirculated air – which reflects approximately 40 percent of in-cabin air – is filtered, removing 99% of contaminants such as dust, bacteria and viruses. The rest is added as fresh air from outside the aircraft. Airflow within the aircraft is also expertly designed to mirror

the laminar airflow of an operating room, moving at the same speed and in the same direction with no or minimal crossover of air streams.

Lufthansa Group's Hygiene Protocols

For Lufthansa Group, including SWISS, safety and travel go hand-in-hand, with the utmost importance placed on the safety and security of passengers and crew.

The Swiss authorities have now made the wearing of facemasks compulsory on all public transport. In view of this, and although SWISS aircraft are not explicitly mentioned in the new rules, the air carrier has made it mandatory to wear facemasks aboard its aircraft, effective immediately and until further notice. Specifically, passengers are required to wear a facemask during boarding, while in the air and until fully disembarked. SWISS recommends the use of general fabric masks or medical-grade protective masks. Children under six years of age are not required to wear a mask, nor are persons who cannot wear a mask on medical grounds. Passengers are requested to bring their own masks; a small number of masks are available on board for emergencies.

For more information on travel safety measures by SWISS, please visit

<https://www.swiss.com/ch/EN/various/travel-safely>

Media Contacts

Lufthansa Group

Corporate Communications, The Americas

Tal Muscal / tal.muscal@dlh.de / +1 917 385 4069

Christina Semmel / christina.semmel@dlh.de / +1 631-839-5231

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